

## Operations Partners IPT

Issue/ Challenges	Timeframe	2/1/2001				3/31/2001	Future State
<p>Several modernization plans are moving from development stage into operations stage. Some brand new business solutions are coming “on-line.” Other reengineered solutions may require new capabilities.</p> <p>There is potential for unit cost reductions and increased customer satisfaction because:</p> <ul style="list-style-type: none"><li>- legacy contracts are expiring.</li><li>- There is an opportunity to leverage 3rd party contracts.</li><li>- There is an opportunity to focus operations contracts on business outcomes rather than on systems.</li></ul>	Phases	Project Planning and Launch	Define Operation Partner Model	Inventory Existing Contracts and New Solutions	Develop Transition Plan	Develop Operating Partner Recommendations	A picture of operational partner(s) of the future that is accepted and understood by key stakeholders with a transition plan for how business solutions that have been modernized can be executed.
	Activities/ Stakeholder Involvement						
Key Stakeholders <ul style="list-style-type: none"><li>• General Managers</li><li>• Greg Woods</li><li>• Jeff Baker</li><li>• Operating Partners</li><li>• OGC</li><li>• CFO</li><li>• CIO</li><li>• Contracts and Acquisitions</li><li>• Financial Partners</li><li>• Ombudsman</li><li>• Communications</li><li>• Modernization Partners</li></ul>	Outcomes	<ul style="list-style-type: none"><li>• Charter-<ul style="list-style-type: none"><li>-Goals/Deliverables</li><li>-Stakeholder analysis</li><li>-Roles</li><li>-Decision making</li><li>-Process road map</li></ul></li><li>• Understanding of high level business case</li><li>• Launch of IPT</li></ul>	<ul style="list-style-type: none"><li>• Agreement on SFA requirements</li><li>• OP partner model components</li></ul>	<ul style="list-style-type: none"><li>• First draft transition plan</li><li>• Agreement on solutions and timeline</li></ul>	<ul style="list-style-type: none"><li>• Agreement on contract implications/options</li><li>• Agreement on contract vehicle</li></ul>	<ul style="list-style-type: none"><li>• Draft of selection criteria</li><li>• Recommendations summary</li></ul>	
Key of Symbols		Advisors	Core-team	Decision Makers			
		Planning Team					